

MediaShowroom Features Guide

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MediaShowroom User Guide

Overview

MediaShowroom is a robust, cloud-based multimedia solution that allows customers to store, screen, share, and manage all their multimedia content on one simple to use platform. Content owners can manage all of their content from one secure platform and share that content with their viewers and customers on the platform, through FTP and email, or by embedding the content on other websites. Administrators have access to a powerful metrics engine to track how content is viewed, shared, or downloaded. This features guide gives an overview to many of the features that users and administrators can use on MediaShowroom to effectively monetize their multimedia content.

Logging In and Out

Users access the MediaShowroom application through the login screen:

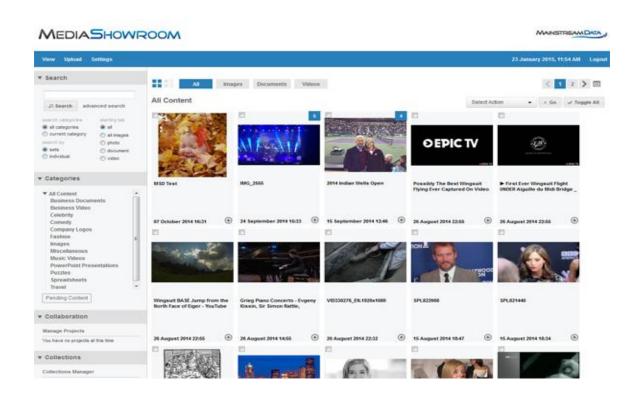


The username field is not case sensitive, but the password field is case sensitive for user security purposes. To logout, click the 'Logout' option in the upper right-hand corner in any MediaShowroom screen.



Home Screen

MediaShowroom has been designed to be intuitive. Logging in, users will be taken to a home screen that typically looks like the screenshot below



The MediaShowroom home page shows most recent items by default. To navigate through older items, use the links near the top right of the screen to go to different pages of additional content.

The calendar button opens a window that allows the users to navigate to content from a specific date.

There are three options at the top of every home screen.

View Takes the User to the home screen where they can view all content.

Upload Opens the MediasUploader where a User can add content to the





platform. See the section called Upload to learn more.



Settings Allows the user to control their user preferences throughout the application and manage their account. Users can manage their personal preferences and passwords from this link.

Administrators can manage all their users, categories, projects, assignments and delivery settings as well as view metrics from this link.

Search

Users can search for specific items by using the basic search located in the Search browsing tool in the upper left-hand corner of the MediaShowroom home page.

The basic keyword search settings are automatically set to search through all items in every folder and every content type.

By selecting a specific folder and starting tab, users can easily locate the stories, images, and videos they are looking for.

▼ Search Search advanced search search categories starting tab all categories all images current category all images search by photo sets document individual video

Advanced Search

To create a Search with more detailed criteria, choose 'advanced search' from the search browsing tool.

Advanced search allows users to search for specific terms in headlines and sluglines as well as limit the search by other criteria such as language, media type, time range, or service/category.

Display

MediaShowroom offers two browsing view options that can be selected at each user's discretion. The Lightbox view is the default setting. The 'Lightbox' view can be changed to a 'Headline' view by clicking the buttons in the image to the right, just above the content thumbnail previews.

In Lightbox view, when the user's cursor is scrolled over an image, an expanded version of the image is shown with its coupled text story below.



Media Types

MediaShowroom supports all types of multimedia including images, video, and text-based documents. Users can toggle between viewing all forms of media, or quickly focus on just displaying images, documents, or videos.

Categories

Users can search for content based on the category. For example, an agency might provide different categories such as "Business Video", "Comedy", "Celebrity", or "Internal Use Only". When uploading content administrators can assign content to different categories and users can click on the desired category to see all the content assigned to it.

Collaboration

The Collaboration section on the search tools bar allows different users and administrators to work together on a project. Projects are shared among users and allow users to highlight several pieces of content into one collection and share comments on specific pieces of content or the project as a whole.

Administrators can control projects by creating them, assigning users to them, and editing them. Administrators can manage projects by clicking on the "manage projects" link from the search tools bar on the left-hand side of the screen or they can go to the 'Settings' page and access it in the 'Collaboration' section there.

Collections

Each user has the ability to create custom Collections that are specific to his/her account. Collections remain intact across user sessions, so every time a user logs in the profiles are available. After creating a Collection it is saved to the Collections Manager.

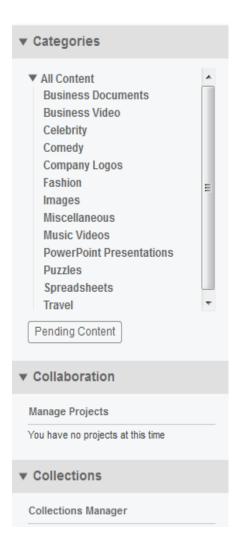
Collections are deposits of items which are used to gather stories, images, and other content into one area for retrieval at a later date. To create a Collection, select 'Collections Manager' from the search tools bar on the left-hand side of the page, or from the 'Settings' link at the top of the menu in the upper left-hand corner of the MediaShowroom.

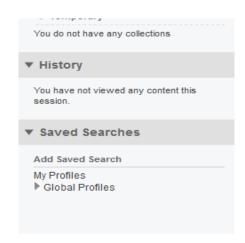
A user can add, edit, or delete Collections from this screen.

Users can add content to a Collection from the detail page for a piece of content. Or they can add content from the search grid by clicking in the small box at the top, left-hand side of each content preview.

History

Users have immediate access to the last five stories they have viewed with the history browsing tool. When a user clicks one of the items in the History list, the MediaShowroom will navigate directly to that specific item.





Saved Searches

Each user has the ability to create custom Saved Searches that are specific to his/her account. Saved Searches remain intact across user sessions, so every time a user logs in the profiles are available. After creating a profile, it is saved to the Saved Search browsing tools field.

Clicking on a Saved Search automatically runs a search with the specifications a user has previously set up. To create a Saved Search, select 'Saved Search' from the 'Settings' menu in the upper left-hand corner of the MediaShowroom. Next, click the 'Saved Searches' option. A user can add, modify, or delete Saved Searches from this screen.

The list below provides a description of the Saved Search entry fields:

Saved Search Name – name of the saved search to be displayed in the saved searches browsing tools field

All fields – a keyword to be searched for in all search fields (separate multiple keywords with commas). The saved search will return items that contain these keywords

Headline – a keyword to search for in headlines only

Slugline – a keyword to search for in sluglines only

Languages – the saved search will only collect items composed in these specified languages

Media types – the user can select if only one media type will be returned or if the search will return multiple or all media types



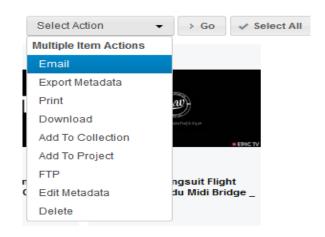
Services – the saved search will only collect items in the feed categories selected

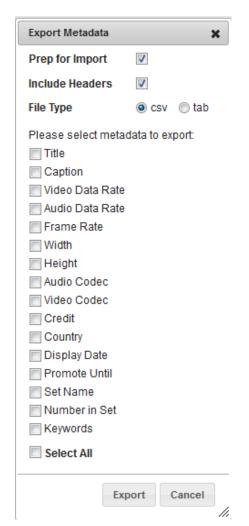
Multiple Item Actions

Users can modify and complete tasks on multiple pieces of content at once. By selecting several pieces of content by clicking on the checkbox in the left-hand corner of each content preview on the home screen, users have several options for working with a batch of content.

Select All - This button toggles all content on this page to be selected/un-selected

Email - This action allows all selected items to be added to be emailed (see next section on 'Email')





Export Metadata – This action allows a user to export the on all selected items into a CSV or tab file so the user can edit the metadata offline and reupload it later (see the section on 'Import Metadata' in the 'Administrative Functions' section).

Print - This action allows all selected items to be added to be Printed

Download - This action allows all selected items to be added to be downloaded

Add to Collection - This action allows all selected items to be added to the selected Lightbox

Add to Project – Allows the user to add all selected items to the selected Project

FTP – Allows a user to FTP all the selected items to a single FTP destination or a custom FTP Distribution list. Only allowed if an administrator has enabled FTP Distribution and set up a list.

Edit Metadata – <u>ADMIN ONLY</u> - This action allows all selected items metadata to be edited

Delete - <u>ADMIN ONLY</u> - This action allows all selected items to be deleted. A log of deleted items is added to the Story Delete log in the Settings section.

Email

Each user has the ability to email content from MediaShowroom.

To - Recipient's Email address

From - Sender's Email address

Your Name - Name of the Sender

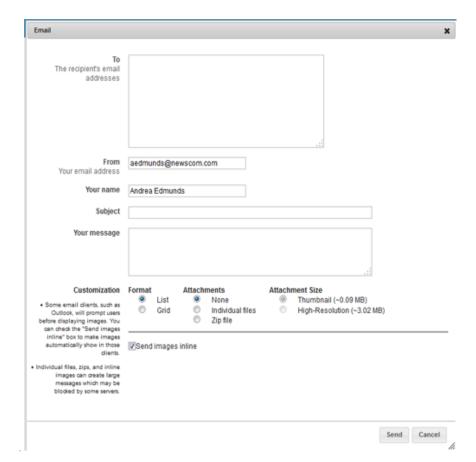
Subject - Subject of the email

Your Message - Message attached to the email for the recipient.

Customization: 3 Options are available

Format – the User can choose to have the email in a list or grid format

Attachments – Users can choose to whether or not to attach images to the email. Images can be attached as individual files or as zipped files.



Attachment Size – Users can choose whether to attach full Hi-Res images to the image, or send small thumbnail versions of the images to reduce the file sizes.

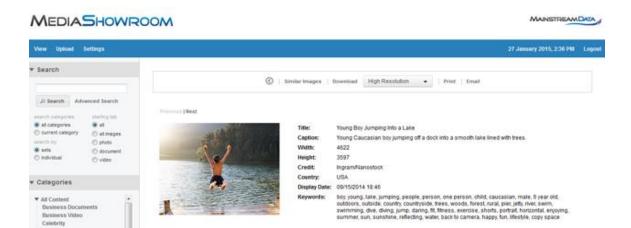
Send Images Inline – Some email clients require that images be sent inline.

Detail Page

Once an item is selected from the MediaShowroom home screen, a new screen with the object's metadata information will appear in the browser application unless the display settings are set for popout (See Pop-out).

Several options will appear above the story.

The back arrow navigates MediaShowroom back to the previous view.



USAGE DATA

View Photo Metrics

'Similar Content' searches the archive for videos using an automated keyword search.

PUBLISH

Get Embed Code

'Download' executes a download in the format specified (see Downloading Content).

'Print' initiates a print command and the internet browser's print options open.

Downloading media content on MediaShowroom is very straight forward. When a user is viewing specific content in the application an options bar appears above the item.

By simply clicking 'Download' a universal file download prompt will appear. Users can either save the file or directly open it.

To the right of the 'Download' option is a drop-down menu that allows users to select from a number of format types. Be sure to select your preferred format type before executing the download.

Below or to the left of each image are several options to manipulate an individual piece of content.

Edit – Users can edit the metadata of the content or upload an edited version of the content. Users also have the option to delete the object.

Organize – Users can view other content in a set (if the content was uploaded as part of a set) or they can add it to a collection or project.

EDIT

Puzzies

Edit Metadata

Replace Photo

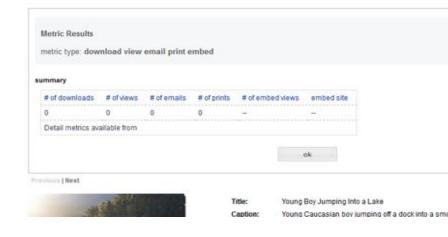
ORGANIZE

View Set

Add To Lightboo Add to Project

Publish – Users can get an embed code to publish the content on another website

Usage Data – Administrators can view the metrics for that specific piece of content.



Upload

Clicking "Upload" in the top blue menu on the home screen will open up a new window where Users can drag and drop files to be uploaded to the application.





Content Uploader

Drop files into the area below or click to bring up a dialog window. The content will automatically upload into MediaShowroom. You can find the content in the **Pending Content** menu. You can edit and move your content around once it's inside MediaShowroom.

Set Name

test



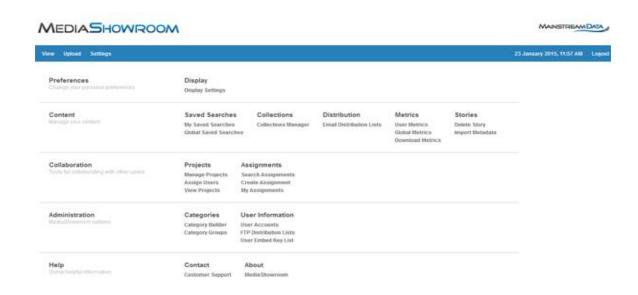
Dragging images into the upload field automatically begins the upload process. A green bar shows the upload progress and a green checkmark appears in the upper right hand corner of the image when it has been uploaded. For larger video files the upload process can take several minutes.

Content is immediately available to be edited and can be accessed by going to the home screen and clicking on "Pending Content" in the Categories section of the search tools bar on the left-hand side of the screen.

Users can add metadata to a whole set of images or edit each image individually.

Media Showroom Admin Functions

MediaShowroom gives administrators various options to customize and control the application to suit their preferences. To access these administration options click 'Settings' in the upper left-hand corner of the application.



Preferences

Change your personal preferences

MediaShowroom offers users various options to customize the application to suit their preferences. To access these user options click 'Settings' in the upper left-hand corner of the application.

Display Settings

To edit a user account password, the user must access the user preferences by clicking 'Settings' in the upper left-hand corner of the MediaShowroom application. Next, select 'Display Settings'. At the bottom of the 'Display Preferences' page there is a simple password edit option.

If you have forgotten your password, there is a Reset Password selection on the Showroom Home page. It will send a new password to your e-mail address.

Users can access the display settings options by first clicking 'Settings' in the upper left-hand corner of the application. Next, click 'Display Settings'.

The list below provides a description of the available options:

refresh enabled? - MediaShowroom automatically refreshes with the newest stories

display language – users determine the display language for MediaShowroom

desired time zone – users set their time zone settings

display first paragraph/thumbnail? – users can chose whether or not to view an item's first paragraph and thumbnail in the headline view

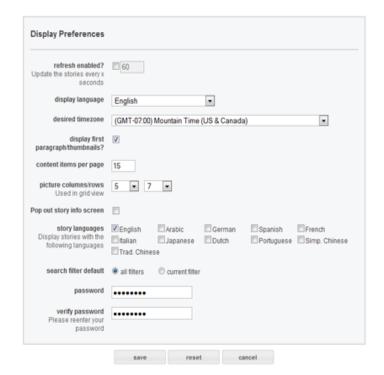
content items per page – determine the preferred number of stories in headline view

picture columns/rows – determine the matrix size in Lightbox view

pop out story info screen – select to pop out the detail page for a specific piece of content

story language – determine desired languages; filter text by 11 language types

search filter default – users can choose whether to search on all media types or whatever they have currently selected on the home screen



password – users reset their passwords here (see Password Settings above)

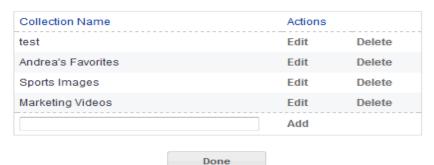
Content

Manage Your Content

Saved Searches

To delete, add, or edit a Saved Search, users must navigate to the user preferences page by clicking on 'Settings' in the upper left-hand corner of the application. Next, click the 'Saved Searches' option. From

Collections Manager



there a user can add a new saved search for their profile.

Administrators can manage and add saved searches globally for all the user accounts under their company.

wroom Features Guide

Collections

Users can access all the collections in their account from the Settings page by clicking on "Collections Manager". Users can edit, add, or delete a collection from this page. To add a new collection, users just need to type in the text box field at the bottom of their collections list and then "Enter" or click "Add".

Distribution

Administrators can create email distribution lists to quickly share content with a group of people. Administrators can create a list with just users of the application or can manually include email addresses outside of the application.



Metrics

Administrators have access to view individual user's usage metrics as well as aggregate global metrics. To view a certain user's metrics select "User Metrics" (see User Metrics below for more information). To view global metrics select "Global Metrics" (see Global Metrics below for more information).

Metrics

User Metrics
Global Metrics
Download Metrics

Administrators have access to view individual user's usage metrics as well as aggregate global metrics. To view a certain user's metrics select "User Metrics" (see User Metrics below for more information). To view global metrics select "Global Metrics" (see Global Metrics below for more information).

Metric Options

| | time period | ○ last 24 hours ◎ last 7 days ○ last 14 days ○ last 30 days | | | | | |
|------|-------------|---|--|--|--|--|--|
| | | custom time period to (yyyy-MM-dd hh:mm:ss) | | | | | |
| type | | | | | | | |
| | media type | ▼ text photos graphics video | | | | | |
| 1 | | | | | | | |

User Metrics

Individual user metrics can be accessed by clicking "User Metrics" under the metrics options (see Metrics above for more information). By selecting the time period, type of action, media type, and viewing mode, administrators can customize the specific metrics they wish to view.

Once the desired metrics parameters have been established, administrators then select the user account whose usage metrics they wish to view. By selecting the summary viewing mode administrators will see an overview of the actions executed by an individual user:



Global Metrics

The Global Metrics function gives administrators access to view the aggregate usage of all MediaShowroom users. These global metrics can be accessed by clicking "Global Metrics" under metrics (see Metrics above for more information).

The process for viewing global metrics is very similar to that of the user metrics explained above (see User Metrics for more information). Global metrics, unlike user metrics, are available exclusively in the summary view format.

The number of stories option allows users to toggle between the top 50, 100, and 150 items. To determine the number of stories click the desired option.

Download Metrics

Downloadable metrics can be accessed by clicking "Download Metrics" under the metrics options (see Metrics above for more information). The download metrics option allows administrators to download xml and tab-delimited text-based metrics. Once an administrator has established a desired timeframe, metrics, and file type he or she then executes the download by clicking the download button.



Stories

Delete Story

Administrators have access to delete stories and view the log of deleted stories. To delete a story select "Delete Story" under the story options (see Delete Story below for more information).



Log" under the stories options. A list of deleted stories will appear. Users can navigate to older or newer stories by clicking the "Older" and "Newer" buttons on the right-hand side.

To delete a story select "Delete Story" under the story options in the main administration options window.

Users locate the "story id" by selecting a story while viewing news content in the MediaShowroom home screen. Administrators then enter the story identification code into the story id field and select execute to permanently delete a story.

If the story does not contain an ID then use the "Delete" option on the detail page for that piece of content.

Import Metadata

This feature allows an administrator to bulk edit metadata for several pieces of content offline. Administrators can download the metadata (see 'Multiple Item Actions' above) and if "prep for import has been selected" the administrator can easily reupload the CSV or TSV file into the application. Blank fields will not override current metadata, only fields that have text in them will be updated.

Collaboration

Tools for collaborating with other users

Projects

Projects are shared among users and allow users to highlight several pieces of content into one collection and share comments on specific pieces of content or the project as a whole.

Project Assignments

Administrators can control projects by creating them, assigning users to them, and editing them. From the 'Settings' page users can also manage and view which projects are assigned to them. Project owners can assign users to a project from this page as well.

Assignments

Administrators can assign tasks to individual users within a project.

Admin

Site level options

Categories

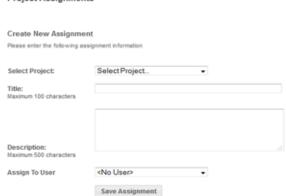
Category Builder

Administrators can create categories to help them manage both content and users. Administrators can create a new category simply by typing the name of the category in the text field and then click "Create". The new category will be added to the category list. Users can also create parent and child categories by dragging and dropping the category names in the order the administrator would like them to appear.

Category Groups

Category groups can be created to assist with creating user accounts.

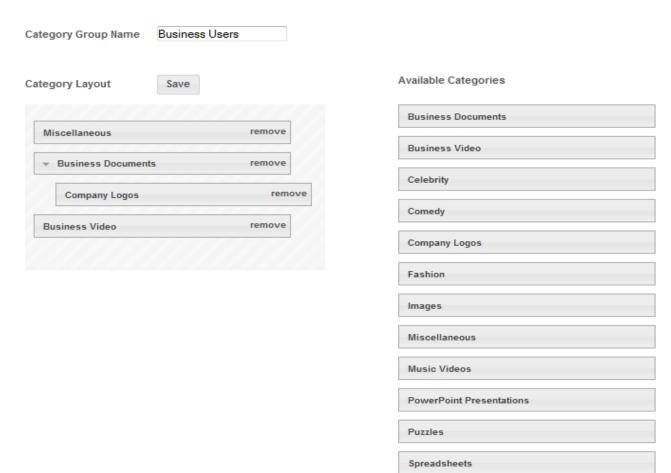
Example groups would be 'Admin' and 'User' in order to easily differentiate between users.



Other examples would be creating groups for 'Sport' 'Drama' 'TV' etc. This saves time and means that the actual user account doesn't have to be modified afterwards in order to limit or expand the content available.

Category Group Designer

Create or edit the Category Group by dragging and dropping available categories from the right column to the left column. Order and organize categories by clicking and dragging them up and down in the category layout.



To create a new group, click on 'Category Groups' in the 'Settings' page.

Type in a group name, and then select the content that will be available to the group.

User Information

User Accounts

Under the user information options, administrators can edit, add and delete user accounts, configure user groups and manage the owners list. To manage user accounts select "User Accounts".

Travel

After selecting "User Accounts" from the user information section, a list of user accounts will appear.

Now enter the account information, including Username, Password, when the account will expire (if necessary), whether the account is enabled to access the application, whether the account can download content, whether the account can ftp content, and whether the account can embed content on other websites.

| Account information | | | | User | information | |
|--|--------------------|---------|---|------|--|--------------------|
| Please enter the following account information | | | Please enter the following user information | | | |
| username Required password Required verify password Required configuration group account expires (mm/dd/yyyy) Required account enabled? downloads allowed? ftp allowed? | User 1 / 28 / 2016 | | | | email address customer number organization name Required contact name Required contact address 1 contact address 2 contact city intact state/region contact zip cell phone | g user information |
| | | | | | business phone | |
| | | << back | res | | next>> | |

For other user information, a publication and contact name are required. An e-mail address is not mandatory, but it is advised. This means that if the user loses their password, when they use the password reset function, the new password will be mailed directly to their own address. Click next to continue.

User display settings are now available for selection. These options are specific to how the client wants the browser to look, such as the amount of stories visible on each page, and how many columns/rows are displayed. Times zones can be selected, as well as different languages. Language can be selected both for the browser itself, and also for the content. If Videos are submitted in different languages, this could be refined so that only certain language videos are displayed.

Lastly, select a group for the user. Root means that all content will be visible to the client. Extra groups can be created (see User Groups for more information)

Example groups would be 'Admin' and 'User' in order to easily differentiate between users. Other examples would be creating groups for 'Sport' 'Drama' 'TV' etc. This saves time and means that the

actual user account doesn't have to be modified afterwards in order to limit or expand the content available.

After selecting "User Accounts" from the user information section (see Editing User Information above for more information), a list of user accounts will appear.

To edit a particular user, click on their username. This will take you into their account details, and all information about the account can be edited, apart from the username. If the username needs to be amended/changed, it is best just to delete the account and recreate it.

To delete a user select "delete" on the left-hand side in the account list page.

FTP Distribution Lists

Administrators can set up FTP Distribution lists as a way to mass FTP content to a number of FTP locations. Administrators can control which users have access to these lists.

User Embed Key List

The User Embed Key List is an administrative feature to see who has embedded what content and how it is being accessed.



Help

Some helpful information

Contact

If a user or administrator has any trouble accessing, managing, or using any of the features on MediaShowroom, they can access the contact information for MediaShowroom's parent company Mainstream Data from this page. Customer support is available 24/7.